Replacement Sheet for Figure 14

Network management data ⌐1430

Process name 1450	Process cost per NE 1460		
	Manual operations mode 1470	Mechanized operations mode 1480	Manual and mechanized operations mode 1490
Inside plant maintenance 1451			
Outside plant maintenance 1452			
Network engineering 1453			
Network provisioning 1454			
Installation 1455			
Testing 1456			
Repairs 1457			

1410

Architecture name 1413	Options 1415
ARCH1 14131	1
ARCH2 14132	1
ARCH3 14133	1
ARCH4 14134	1
ARCH5 14135	1
ARCH6 14136	0
ARCH7 14137	0
ARCH8 14138	0
ARCH9 14139	0
ARCH10 14140	0

1420

Process name 1423	Options 1425
CRM 14231	1
WOM 14232	1
NIM 14233	1
SAP 14234	1
FM 14235	1
PM 14236	1
Billing & Accounting 14237	0
Security Management 14238	0

Network Architectures options

Service & customer management options

Figure 14